

## Global Banking School +44 (0) 207 539 3548

info@globalbanking.ac.uk www.globalbanking.ac.uk

891 Greenford Road, London



Document title	GBS Student Charter
Version	V2.4
Approved by (Oversight Committee)	Academic Board
Policy lead (Staff member accountable)	Provost
Date of original approval	December 2018
Date of last review	May 2023
Changes made at the last review:	Minor editorial changes (May 2023)
Date effective from	June 2023
Date of next review	June 2024

#### **Related GBS policies**

- f GBS Student Complaints Policy and Procedures
- f GBS Academic Practice and Academic Misconduct Policy
- f GBS Academic Appeals Policy
  f GBS Student Protection Plan
- f GBS Student Code of Conduct
- f GBS Student Disciplinary Policy
- f GBS Equality and Diversity Policy
- f GBS Anti-Harassment and Anti-Bullying Policy
- f GBS Safeguarding (Prevent Duty) Policy
- f GBS Induction Policyf GBS Tuition Fee Refund and Compensation Policy
- f GBS Student Attendance Policy
- f GBS Freedom of Speech Code of Practice

#### **External Reference Points**

- 1. Information Commissioner's Office, Accessed online at: <a href="https://ico.org.uk/">https://ico.org.uk/</a>
- 2. UK Public General Acts, Data Protection Act 2018, Accessed online at: https://www.legislation.gov.uk/ukpga/2018/12/contents/enacted
- 3. UK Public General Acts. Equality 2010, Accessed online at: https://www.legislation.gov.uk/ukpga/2010/15/contents



## **Contents**

1.	About the Student Charter	4
----	---------------------------	---



- f Provide a safe and tolerant environment in which academic and professional goals may be pursued free from harassment and discrimination of any kind, consistent with GBS' Safeguarding (Prevent Duty) Policy, Freedom of Speech, Student Code of Conduct and Equality and Diversity Policy, where appropriate.
- f Give access to up-to-date, accurate and relevant information about GBS and its



- f Organise and implement all programme assessments in line with the awarding organisation's regulations and in accordance with published examination and assessment guidelines and criteria, where appropriate.
- f Give timely and constructive feedback for formative and summative assessments, where appropriate, to enhance student learning and achievement.
- f Provide opportunities for you to give feedback about the quality of your programme and constituent modules/units of study, facilities, and services that you receive, and respond to your feedback in a clear and transparent manner and acting upon it wherever practically possible.
- f Safeguard all personal information and comply with the requirements of the Data Protection Act 2018, the UK General Data Protection Regulation xdD (e,)5.8 ◆0.001 TJ12.568 4

f Safeguard alltunities7fores



f Understand that at GBS



- f Take advantage of the opportunities GBS provides to help you reach your potential, enhance your employability prospects and personal development.
- f GBS has a zero-tolerance policy towards bribery and corruption¹ and is committed to the highest levels of openness, integrity, and accountability. Students are not permitted to bribe any GBS member of staff and any student found to be in breach, will be subject to GBS Student Disciplinary Policy.

## 4. Monitoring and Review

4.1. The Student Charter is reviewed every three years and may be amended by GBS at any time. Any issues related to the monitoring and review of Ø.001 Tc c 0 Tw Bom4a0.21o-245-1



# Annex 1 - Global Banking School's Values

TN	Our vision is 'to change lives through education that makes a fundamental difference	to
	living standards and access to learning'.	

™ We believe that education is transformational. It enables personal growth which can lead to better employment prospects.

ТМ