



Global Banking School
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GBS Student Protection Plan

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Document title	
Version	



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Global Banking School Student Protection Plan¹

1. Purpose

2. Background

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¹ Please note that this Student Protection Statement does not apply to higher education courses offered at the Global Banking School awarded by partners (University of Suffolk, Leeds Trinity University, Buckinghamshire New University and, Bath Spa University). For these GBS partners and associated programmes the Student Protection Plan of the awarding university applies. These are available on the appropriate university website. GBS would work with a partner to agree how to address any issues related to student protection and implementation of the partner's Student Protection Plan should the need arise. There is a bespoke Student Protection Agreement between GBS and Canterbury Christ Church University.

§ *From admission through to completion, all students are provided with the support that they need to succeed in and benefit from higher education.*

§ *The provider has sufficient and appropriate facilities, learning resources and student support services to deliver a high-quality academic experience.*

§ *The provider supports all students to achieve successful academic and professional outcomes.*

3. Principles informing GBS Student Protection Plan

(a) General Statement

(b) Principles

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² <https://www.qaa.ac.uk/en/quality-code/advice-and-guidance/enabling-student-achievement>

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6. Significant Material Change
(a) Institutional closure

7. Tuition Fee Refund and Compensation Policy

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